LALANCETTE & DUDKA CRITERIUM® ENGINEERS

- 1. **Accompany the engineer on the inspection.** You will see our engineer look at all the major systems to gain an understanding of how they work together in the building. This is an opportunity for you to see what he or she sees, including any defects.
- 2. **Tell the engineer about any concerns you may have and ask questions.** We don't want you worrying unnecessarily. Tell us what concerns you have and what might affect your satisfaction and comfort once you own the property.
- 3. Read the Agreement for Services and ask questions about anything you don't understand. We have offered you a choice of services. Be sure you have chosen the service that you need.
- 4. **Read the entire report twice**. During the inspection, you probably saw things that were unfamiliar to you. Don't rely on just your memory of what you discussed with the engineer at the inspection. Our highly acclaimed written report will help put things in perspective and may contain additional information not discussed on site such as minor deficiencies and maintenance information.
- $5. \ \textbf{Follow up on all recommendations for further investigation.} \\$

A visual inspection can't always reveal the extent of a problem. If we recommend further investigation, it is to either rule out a greater problem or for you to learn more precisely the extent of any related problems that may exist.

You have wisely engaged the services of a licensed Professional Engineer to inspect your new property. Here are 10 things you can do before, during, and after our inspection to ensure that you receive the greatest benefit from this valuable service.

- 6. **Call the engineer about anything you didn't understand in the report.** We want you to be informed. There may be terminology you don't understand or a reference we made that is not clear. Please don't hesitate to call and ask questions. Our job is not complete until you have a clear understanding of the property.
- 7. Conduct your own pre-title inspection prior to closing to make sure things haven't changed. Appliance malfunctions, minor plumbing leaks, or the removal of furniture that covered a defect are a few examples of how things can change after our inspection. You can conduct this inspection yourself with the checklist we provide.
- 8. **Implement the maintenance plan that is outlined in the report.** It is always cheaper to pay for preventive maintenance than for unexpected, urgent repairs. That is why we provide a maintenance plan with our report.
- 9. We are your engineering resource. When it's time to make improvements or repairs, we are there for you. We can help with designs, specifications, contractor selection, and construction monitoring. Let us help you get what you need and not what someone wants to sell you.
- 10. **Save the report for future reference.** We hope your Criterium Engineers report will be a valuable tool in your property for years to come.